

INSTALLATION INSTRUCTIONS

- First turn off the power of the relevant group in your fuse box.
- Installation and maintenance should be performed according to local guidelines and by a qualified person.



Electrical products can cause death, injury, or damage to property.

Installation of the luminaire must be carried out by a qualified electrician, in accordance with SANS 10142. On completion of installation, ensure that the Certificate of Compliance is updated.

Carefully read and retain these instructions.

- Read all instructions before using this heater.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet from the front, sides and rear of the heater.
- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any way.
- Do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run the cord under carpeting. Do not cover the cord with throw rugs, runners or the like. Arrange the cord away from traffic areas and where it will not be tripped over.
- To disconnect the heater, turn controls to "OFF" before removing the plug from the outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire or damage the heater.
- To prevent possible fire, do not block air intakes in any manner.
- Use this heater only as described in this manual. Any other use is not recommended by the manufacturer which may cause fire, electric shock or injury to people and/or animals.
- Always use properly grounded fuses and polarized outlets.
- Always use ground fault protection where required by electrical codes.
- Always disconnect power before performing any cleaning, maintenance or relocating the heater.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- To prevent a possible fire, do not burn wood or other materials in this heater.
- To prevent electric shock or fire, always use a certified electrician should new circuits or outlets be required.
- When transporting or storing the heater, keep in a dry place free from excessive vibration and damage.
- The heater must not cover an electrical socket; the socket must always be accessible in order to disconnect the heater from the electrical supply for maintenance and cleaning.
- This heater must be grounded. The main supply must be safely routed from the heater to an electrical socket.
- Note: When the heater is turned on for the first time, it may release a slight, harmless odor or smoke. This odor or smoke is a normal occurrence caused by the initial heating of the internal heating elements and should not occur again.

UNPACKING AND TESTING

- Carefully remove the unit from the box. Prior to using the unit, test to make sure the unit operates properly. Plug the unit's power supply cord into a conveniently located 120V grounded outlet. Check to see the unit turns on and produces function. **WARNING:** Do not operate the unit if it is damaged or has malfunctioned. If you suspect the unit is damaged, please contact your service provider. The heater is fitted with a manual reset thermal cut-out for safeguarding. If it operates, please inspect for any objects on or adjacent to the heater which may cause high temperatures. **DO NOT OPERATE THE HEATER UNTIL TROUBLESHOOTING IS COMPLETE.** Reset switch by turning main power switch off and waiting 5 to 10 minutes before turning it back on.
- This heater is for use on 230V. The cord has a plug and an adapter available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

BEFORE ASSEMBLY

Before assembling the fireplace, put the crystals on the ember. Please follow the steps below:

- Put the fireplace on flat floor with the front glass panel facing the ceiling.
- Use screwdriver (not supplied) to loosen the 7 screws as shown in figure A and remove the glass panel.
- Gently place the crystals onto the ember and in figure B.
- Secure the glass panel with the 7 screws tightly.
- Use a screwdriver to loosen the 2 screws as in figure C, and remove the hanger.

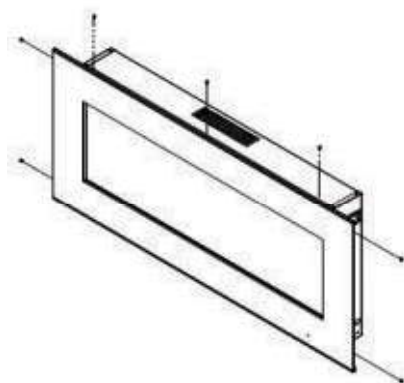


Fig A

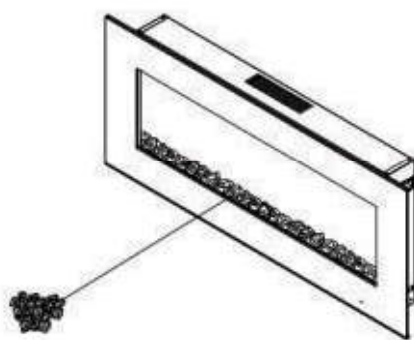


Fig B

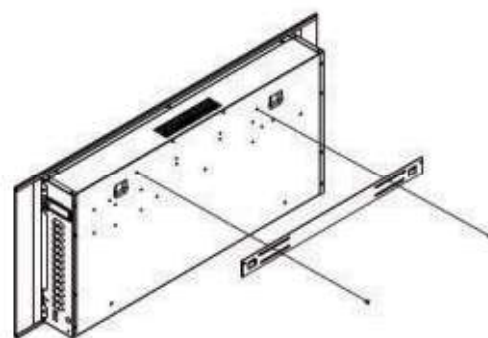


Fig C

INSTALLATION:

- This heater is for wall mounting only. Do not attempt to use it free standing.
- Select a suitable position to mount the heater horizontally (figure 3). Use a spirit level to achieve this.
- Check to ensure that there is no wiring, piping, etc. in the wall. Drill 7 holes (8mm Ø x 400mm D) using a suitable driller and insert the plastic expansions.
- Fix the hanger to the wall.
- Attached the fireplace to the hanger (figure 4).
- Fix the fireplace to the wall using screws (figure 5). Ensure the fireplace is at least 200mm above the floor and that the bolts have been firmly fixed to withstand the weight of the heater.

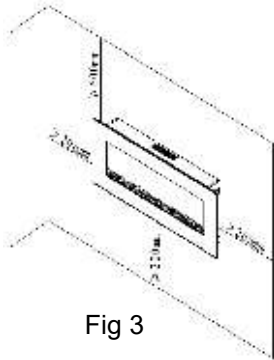


Fig 3

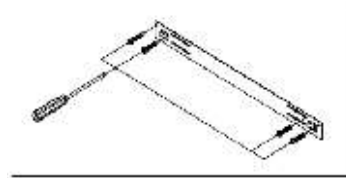
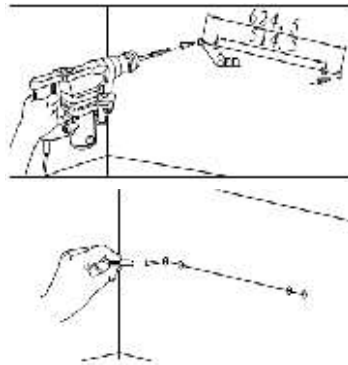


Fig 4

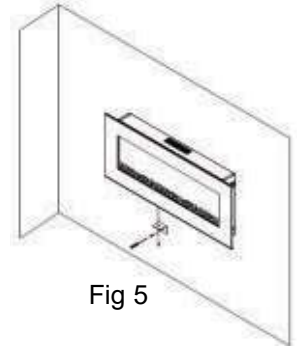















Fig 5

OPERATING BY REMOTE CONTROL:

- Ensure that the main ON/OFF power switch is in the ON position.
- Ensure that the remote control is pointed at the log-set inside the electric stove and that the red light blinks each time a function button is pressed. This light confirms that the remote control is working. Note: Make sure that the batteries are correctly installed.
-  button = the main ON/OFF power button.
-  button = controls the red and blue lamp of the flame and the ember bed.
- The Red " +5" or " -5" buttons control the red brightness of the flame and the ember bed. To increase the brightness, press and release the " +5" button. The brightness will increase by a small amount each time this button is pressed, until the maximum is reached. To decrease the brightness, press and release the " -5" button. Each time this button is pressed the brightness will decrease by small amount, until the minimum brightness is reached.
- The BLUE " +5" or " -5" buttons control the blue brightness of the flame and the ember bed. To increase the brightness, press and release the " +5" button. Each time this button is pressed the brightness will increase by a small amount, until the maximum is reached. To decrease the brightness, press and release the " -5" button. Each time this button is pressed the brightness will decrease by a small amount, until the minimum brightness is reached.
- HEAT  
- HIGH: Heater works at 1800W and the LED indicator is red.
- LOW: Heater works at 900W and the LED indicator is blue.
- ROOM TEMP: Temperature adjusting works to auto control the room according to the room's temperature. The will be on high (1800W) if the room temperature is below 22°C and adjusts to low (900W) if the room temperature is below 25°C and above 22°C. The heater will automatically switch off when the room temperature reaches 25°C.
- To turn the fireplace off, press the  button once. Note: This remote control must remain within 6 meters of the fireplace to be effective.

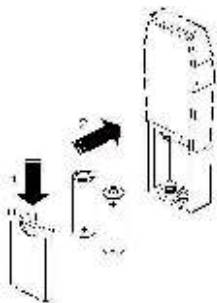
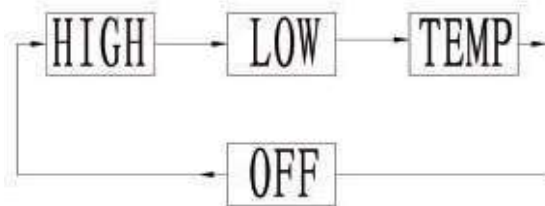


Fig 6



TROUBLESHOOTING GUIDE

CAUTION: Turn off the appliance and let it cool before servicing it. The heater should exclusively be repaired by a qualified service person.

PROBLEM	CAUSE	CHECK
<ul style="list-style-type: none">• Fire turns off and will not turn on.	<ul style="list-style-type: none">• Fire has overheated and safety device has caused thermal switch to disconnect or home circuit breaker has opened.	<ul style="list-style-type: none">• Reset switch by turning main power switch off and waiting 5 minutes then turning it back on.
<ul style="list-style-type: none">• Flame is not moving.	<ul style="list-style-type: none">• Flame motor is defective.	<ul style="list-style-type: none">• Call a qualified service technician to replace the flame motor.
<ul style="list-style-type: none">• Flame sputters.	<ul style="list-style-type: none">• Flame motor is defective.	<ul style="list-style-type: none">• Call a qualified service technician to replace flame motor.
<ul style="list-style-type: none">• Log set and/or flame is not glowing.	<ul style="list-style-type: none">• Ember LED PCB has burnt out.• Wiring is loose.	<ul style="list-style-type: none">• Inspect LED PCB and replace if necessary.• Inspect wiring for loose connections and repair or replace if necessary.
<ul style="list-style-type: none">• Remote control does not work.	<ul style="list-style-type: none">• Low batteries.	<ul style="list-style-type: none">• Replace batteries.

WARNING

- Electric heaters are hot inside. Do not use it in areas where gasoline, paint or flammable liquids/vapors are present.
- Do not expose the heater to the elements (ie. rain, etc).
- The heater should be located out of traffic and away from furniture and draperies.
- Do not put clothing or other flammable material on or near the heater.
- Carefully supervise young children when they are in the room with the heater.
- The heater becomes very hot when running. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. The heater will remain hot for a time after shutdown. Allow surfaces to cool before touching.

IMPORTANT SAFEGUARDS

ATTACHMENTS:

If the external flexible cable or cord of this luminaire is damaged, it should be exclusively replaced by the manufacturer or his service agent or a similar qualified person in order to avoid a hazard. To ensure that you get maximum longevity and use out of your luminaire, please observe the following safety instructions:

- Before connecting this luminaire, ensure that voltage indicated on the rating label corresponds with the mains voltage in your home.
- This luminaire is checked in full for conformity to the quality standards and safety requirements.
- The manufacturer / supplier is not responsible for any damage of properties and persons, caused by the incorrect use or installation of the luminaire.
- Should you be unsure of how to install this luminaire correctly, please consult a professional electrician or your supplier for assistance.
- Ensure all items / components, threads and screws are tightly secured.

IMPORTANT:

- Tampering with this luminaire, i.e. using silicon sealers or incorrect cabling, will invalidate your warranty.
- Please check whether the connection of the power cord is safe and reliable before installation.
- Always ensure that the mains supply voltage is correct.
- Ensure that you do not place the luminaire near any combustible materials and / or surfaces.
- Choking hazard: May contain small parts. Keep away from children.
- Do not insert your fingers or any part of your body into the electrical contact and sockets of this product whilst it is connected to the electricity supply.
- Item may vary slightly from the picture on the carton.
- Coastal humidity may affect the longevity of the luminaire.

CLEANING:

- Before cleaning always ensure the power supply is turned off.
- Do not immerse the luminaire in water.
- No abrasive products, solvents, detergent may be used to clean this luminaire.
- Ensure that the fitting does not come into contact with corrosive chemicals, etc.
- In coastal areas, ensure that the luminaire is cleaned fortnightly.

ENVIRONMENTAL PROTECTION



Waste electrical & Electronic equipment regulations requires that any of our products showing this marking must not be disposed of with other household or commercial waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate any such products from other waste types and recycle it responsibly at your local facilities.

JOHANNESBURG: 72, 5th Street, Wynberg, South Africa

DURBAN: Talksure House, 62 Umhlanga Ridge Boulevard, Parkside, Umhlanga, Durban, South Africa

CAPE TOWN: 9 Racecourse Road, Millneron, South Africa

Please read instructions before commencing installation and retain for future reference.